

# Tacoma Public Library Strategic Plan

## Our Mission:

Enhance Tacoma's diverse citizenry by providing access to ideas and perspectives from around the world and through innovative library services stimulate the development of literacy, knowledge, wisdom, critical thought, and valuable interaction that yields positive experiences and a thriving community.

**Core Values:** Our core values will assist in guiding future decisions, operations, and the manner in which we interact with staff, customers, and the community. Tacoma Public Library's system of community service will strive to ensure:

- Inlusiveness                      Accessible, responsive to constituent needs, enhance cultural awareness, empower individuals and community; a safe environment
- Diversity                              Welcoming to all people served and staff; provide a rich and broad selection of materials and programs
- Thought and Imagination              Repository of ideas; history and wisdom; foster individual and collective learning
- Learning                              Stimulate the application of knowledge; encourage freedom of expression, ideas, opinions, innovation; Information is power and powerful people have access to information.
- Innovation                              Application of technologies; programming that is adaptable fun, joyful, and imaginative.
- Accountability                      Responsive to community needs and interests; good stewards of the public trust; maintain/strengthen a desirable reputation for customer and community service.
- Collaboration                      Recognize opportunities for partnership such as with the City, School Districts, businesses, non-profit and community-based organizations, other library systems, neighborhood groups etc.

**2019-2024 Strategic Plan is under construction**